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Community Health Access Network (CHAN)

**a Health Center Controlled Network
(HCCN)**

**2008 Davies Award Winner
Community Health Organization (CHO) Category**

What is a HCCN ?



- Agency controlled and acting on behalf of health centers as defined and funded under Section 330(e)(1)(C) of the Public Service Act
- Agency consisting of at least 3 collaborator organizations
- CHC or FQHC member organizations must have at least 51% (majority) control of the network
- Mission is to improve clinical quality and operational effectiveness in health centers through the provision of support services- HCCN's are heavily engaged in clinical quality improvement and the supporting technology

The CHAN HCCN

5 Full FOHC members with 10 sites + 1 Healthcare for the Homeless van

4 Affiliate members; 2 FOHC's with 8 sites and 2 Healthcare for the Homeless Programs

The CHAN supported EHR has approximately 120,000 individual patient health records, 75,000 active

Of those members utilizing the CHAN supported EHR, 100% of their providers use the system for patient care

Central server architecture, with IT staff managing approx 30 servers, 24 hour help desk, report writing (i.e. UDS, HCFA, network dashboard reports, clinical quality indicators for individual sites), e-form authoring, back up system (including generator and state of the art fire suppression system), new provider training, etc

Established network committee structure, consisting of network and chc member staff



CHAN/Member Collaborations

- State of NH DHHS
 - Diabetes Education Program. CHAN, its 5 Full members and 5 other NH chc's.
 - Perinatal Client Data Form (PCDF) IT Assistance. CHAN developed electronic PCDF form to capture and upload state required data
- Participant, NH Citizens Health Initiative (CHI)
- Participant, The NH Oral Health Coalition Steering Committee
- MOA with Bi-State Primary Care Association. CHAN to share identified clinical data measures for legislative advocacy work.
- Partners Around Technology in Healthcare (PATH); State wide EMR user group
- Health Resources & Services Administration (HRSA);
 - CHAN participated in HRSA's Clinical Core Measures Feasibility Study (07-08)
 - CHAN co-sponsored a pilot EHR Implementation Workshop (June 2008) in Portland, ME with HRSA's Office of Health Information Technologies (OHIT), Nat'l Opinion Research Center (NORC) and the Maine Primary Care Association. 2nd EHR Workshop to be held Aug 12 & 13 in Manchester, NH
 - Contracted by HRSA's Office of Performance Review (OPR) for clinical reporting TA to other community health centers
- Endowment for Health, largest Foundation in NH. CHAN funded to improve dental care in NH.
- New Hampshire Minority Health Coalition; collaborate on Diabetes Education for minorities.
- Participant in NACHC Network Task Force, formed in spring 2008.
- More than 10 years of collaboration with Northern and Southern NH AHEC's
- Participant, Health Disparities Collaboratives for Diabetes and Asthma

Contact Information

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