

2- Day Electronic Health Record Workshop

August 12 & 13, 2009
Highlander Inn
Manchester, NH

General overview of workshop

A 2-day, practical, vendor neutral workshop on understanding and planning for an Electronic Health Record (EHR). Specific focus will be given to readiness and vendor selection, obtaining provider buy-in, workflow redesign and using decision support embodied in an EHR. The workshop will also cover advanced topics focused on post implementation evaluation and the use of the EHR for quality improvement, including the use of interfaces, clinical messaging, electronic prescribing and reporting. During the workshop participants will review and discuss EHR selection guidelines, project plans and other relevant implementation tools. Participants will have the opportunity to actually use the EHR and test the system.

Community Health Access Network (CHAN), in collaboration with other experts from Massachusetts and Maine, will share the expertise of their Network staff who has hands-on experience in planning and implementing EHR systems. In addition, presenters will share perspectives on a wide variety of EHR systems to give participants the broadest decision-making possible.

Participants will leave the workshop with the ability to:

- Discuss EHR planning and implementation including vendor selection, readiness and addressing provider productivity.
- Identify successes and challenges in EHR implementation
- Describe operational strategies for E-Prescribing
- Identify tools that enhance EHR functionality and support disease management

Sponsored by:

Community Health Access Network (CHAN)

&

Office of Health Information Technology (OHIT), HRSA



Day 1

Welcome and Overview

8:00am – 8:45am

Welcome and Overview of CHAN's Health Center Controlled Network (HCCN) infrastructure

Kirsten Platte, Executive Director, CHAN

Can the EHR Improve Patient Care?

8:45am – 9:45am

Learn the benefits an EHR has to offer to clinicians by incorporating best practice guidelines and evaluating the effectiveness of patient management

Joel Berman, MD Chief Medical Information Officer, Concord Hospital

EHR Planning & Implementation

9:45am – 10:45am

This session will speak to readiness and vendor selection as well as provider buy-in and the benefits (from a community health center perspective) of working with an established network for your EHR implementation

Sandra Pardus Chief Information Officer, CHAN & CFO, Lamprey Health Care, Inc.

Break

10:45am – 11:00am

Workflow Redesign and Training

11:00am – 12 noon

An in-depth planning process that guides your organization through the clinical, business and facility workflow considerations and implications involved in implementing its selected EHR system

Maryagnes Gillman, Executive Director, Saccoppee Valley Health Center

Lunch and networking

12noon – 1:00pm

Decision support within the EHR

1:00pm – 2:00pm

Learn how the EHR can support clinicians in improving patient care

Marcy Doyle, RN, MPH Clinical EHR Advisor, CHAN & Site Administrator, Lamprey Health Care, Inc.

Break

2:00pm – 2:15pm

Interfaces

2:15pm – 3:15pm

Learn how to ensure that data will be securely transferred from one application to another

*Tom Melvin, IT Manager, CHAN
Kelli Meserve, IS Support, CHAN
Representative, Quest Diagnostics*

Hands on EHR workshop

3:15pm – 4:00pm

Get into a test environment and try the system!

EHR Workshop Reception Dinner

6:00pm – 8:00pm (Invitation to Follow)

Day 2

Welcome and Overview

8:30am – 8:45am

Welcome and discussion of AHEC's role in the patient care infrastructure and support given to providers

Paula Smith, Director, SNHAHEC

Clinical Messaging

8:45am – 9:45am

Understand the secure electronic communication capabilities an EHR can offer using secure email and patient portals

*Mike Loomis, Community Program Specialist, Caring Community Network of the Twin Rivers
Debbie Bonnell, Systems Administrator/ Security Officer, CHAN*

Electronic prescribing

9:45am – 10:45am

-“Behind the scenes” IT implementation responsibilities including workflow analysis, testing, staff training and marketing

Debbie Bonnell, Systems Administrator/ Security Officer, CHAN

-Pros and cons of e-Rx from a provider's perspective

Dr. Richard Kalish, Medical Director, Boston HealthNet

Break

10:45am – 11:00am

Reporting and Quality Improvement

11:00am – 12 noon

Learn how EHR data is used to support QI initiatives, P4P initiatives and various reporting requirements (including UDS). View a schedule of network dashboard reports and learn how they are utilized by network member Community Health Centers. Understand the enhanced reporting capabilities a data warehouse can offer

Jane Arquette, Reporting Manager, CHAN

Speaker 2: TBD

Lunch and networking

12noon – 1:00pm

Health Information Exchange

1:00pm- 2:00pm

Learn about the exciting opportunities to improve the continuity of patient care using health information exchange

Joel Vengco, IT Director of Ambulatory Systems Boston HealthNet

Characteristics of a Mature EHR & Maintaining the Momentum

2:00pm – 3:00pm

Learn strategies for keeping providers excited about the EHR and the new technologies available.

Kirsten Platte, Executive Director, CHAN

Final Q & A, Evaluations

3:00pm – 3:15pm

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Registration Form - Please Print Clearly

PRE-REGISTRATION IS REQUIRED – Registration Fee \$175.00 Deadline: August 3, 2009

No Refunds after July 27, 2009

Name _____ Credentials _____

Title _____

Organization/Address _____

Home Phone _____ Work Phone _____

Fax _____ E-mail _____

Please send payment to:

Southern NH AHEC 128 Route 27, Raymond, NH 03077

Attn: Tracie Holmes

Please make checks payable to: **SNHAHEC**. For more information contact Tracie Holmes at (603) 895-1514 ext. 4 or

tholmes@snhahec.or

Hotel Information: room rate at the Highlander Inn & Conference Center is \$89 under room block code:

CHAN/AHEC HIT For more information on rooms contact (603)206-0629 or www.highlanderinn.com

